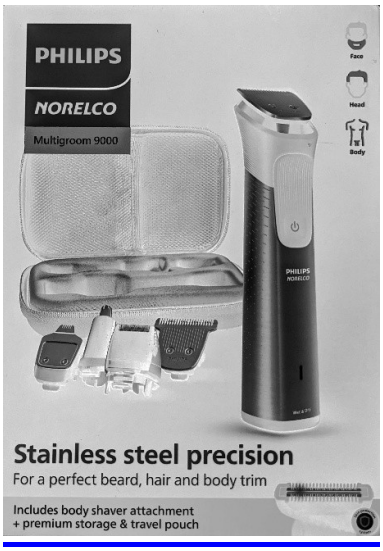
Philips Norelco MG9510/60

Multigroom Tool

Manual



November 2024

Philips Norelco MG9510/60 Multigroom Tool Manual

English

Manufactured for: Philips Personal Health a division of Philips North America LLC

P.O. Box 10313, Stamford, CT 06904, USA.

This symbol on the product's nameplate means it is listed by Underwriters' Laboratories, Inc.

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3000.085.0833.1 (07/05/2022)

MG9500, MG9510, MG9520, MG9500, MG9510.

IMPORTANT SAFETY INSTRUCTIONS

When using an electric product, basic precautions should always be followed, including the following:

Read all instructions before using this product.

DANGER

To reduce the risk of electric shock:

- To charge the product, only use a USB power source on a certified product with output rating 5V, ≥ 1A. For safe charging in a moist environment (e.g. in a bathroom), only use an IPX4 (splashproof) power source. A suitable power source (e.g. Philips HQ87) is available via www.philips.com/support.

If you need support finding the correct USB power source, contact Philips support at

1-800243-3050. Using a non-certified USB power source may cause hazards or serious injuries.

Keep the USB cable and the USB power source dry.

- Do not reach for a corded product that has fallen into water. Unplug immediately from the power outlet.

- Do not place or store the product where it can fall or be pulled into a tub or sink. Do not place or drop the product into water or other liquid.

- This product does not work while it is connected to the power outlet. Except when charging, always unplug this product from the power outlet.

- Remove USB power source from power outlet and product before cleaning the product with water.

WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:

- This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety. Children should be supervised to ensure that they do not play with the product.

- Use this product only for its intended household use as described in this manual.

Misuse can lead do hazards or serious injuries. Do not use attachments not recommended by Philips North America LLC.

- Never operate this product if it has a damaged USB power source, if it is not working properly, after it has been dropped or damaged, or after the product or the USB power source has been dropped into water. For assistance call 1-800-243-3050.

- Keep the USB cable and the USB power source away from heated surfaces.

- Never drop or insert any object into any opening.

- Do not use the USB power source in or near a power outlet that contains an electric air freshener to prevent damage to the USB power source.

- Do not use product outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.

- Always check cuttings units and other attachments and accessories before you use the product. Never use the product with a damaged cutting unit, attachment or accessory, as injury may occur.

- Always attach the USB cable to the USB power source and the product first, then attach the USB power source to the power outlet. To disconnect, set all controls to ‘off’ position. Then remove the USB power source from the power outlet.

- Plug USB power source directly into power outlet. Do not use an extension cord.

- Unplug USB power source before plugging in or unplugging the product.

- The batteries used in this product may present a fire or chemical burn hazard if mistreated. Do not disassemble, heat above 100° C (212 F) or incinerate.

- Only use original Philips accessories or consumables.

- Charge, use and store the product at a temperature between 40 °F / 4.5°C and 95 F / 35 C.

- Keep product and batteries away from fire and do not expose them to direct sunlight or high temperatures.

- If the product becomes abnormally hot or smelly, changes colour or if charging takes longer than usual, stop using and charging the product and contact Philips.

- Do not place products and their batteries in microwave ovens or on induction cookers.

- Do not open, modify, pierce, damage or dismantle the product or battery to prevent batteries from heating up or releasing toxic or hazardous substances. Do not short-circuit, overcharge or reverse charge batteries.

- If batteries are damaged or leaking, avoid contact with the skin or eyes. If this occurs, immediately rinse well with water and seek medical care.

- When you handle batteries, make sure that your hands, the product and the batteries are dry.

- To avoid accidental short-circuiting of batteries after removal, do not let battery terminals come into contact with metal objects (e.g. coins, hairpins, rings). Do not wrap batteries in aluminium foil. Tape battery terminals or put batteries in a plastic bag before you discard them.

SAVE THESE INSTRUCTIONS

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IMPORTANT INFORMATION

- This product is waterproof. It is suitable for use in the bath or shower and for cleaning under the tap. For safety reasons, the product can therefore only be used without cord.

- Because of hygiene, only one person should use the product.

- Switch off the product before removing or attaching attachments and before cleaning.

- Clean the product after each use (see ‘Cleaning’).

- Only use cold or lukewarm water to clean the product.

- Never use compressed air, scouring pads, abrasive cleaning agents or aggressive

liquids such as gasoline or acetone to clean the product.

- Never dry the trimmer teeth with a towel or tissue, as this may damage the trimmer teeth.

This product has no other user-serviceable parts. For assistance call 1-800-243-3050.

Introduction

Congratulations on your purchase and welcome to Philips Norelco!

To fully benefit from the support that Philips Norelco offers, register your product at www.norelco.com/register.

You can find the model number on the back of your product.

The full model number (e.g. MG1234/56) is located on the bottom of the packaging, your receipt or order confirmation.

Features (Fig. 1)

1 Skin protector

2 Body groomer

3 Extra-wide hair trimmer

4 Precision trimmer

5 Nose and ear hair trimmer

6 Precision shaver

7 Full-size hair trimmer

8 On/off button

9 Battery status indicator

10 Socket for small plug

11 USB cable

Note: A suitable power source (e.g. Philips HQ87) is available via www.philips.com/support.

12 Precision trimming guard 1/25 in. – 1/8 in. (1 mm – 3 mm)

13 Adjustable beard and hair guard 1/8 in. – 9/32 in. (3 mm – 7 mm)

14 Adjustable beard and hair guard. (MG9520) 3/8 in. – 1/2 in. (9 mm – 13 mm)

15 Adjustable beard and hair guard. (MG9520) 5/8 in. – 13/16 in. (16 mm – 20 mm)

16 Eyebrow guard 1/4 in. (6 mm)

17 Hair guard 5/32 in. (4 mm)

18 Hair guard 3/8 in. (9 mm)

19 Hair guard 15/32 in. (12 mm)

20 Hair guard 21/32 in. (16 mm)

21 Fading hair guard 5/32 in. – 3/8 in. (4 mm – 9 mm)

22 Fading hair guard 5/32 in. – 3/8 in. (4 mm – 9 mm)

23 Hair guard 5/64 in. (2 mm)

24 Body guard 1/8 in. (3 mm)

25 Body guard 3/16 in. (5 mm)

Not shown cleaning brush and pouch

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Charging

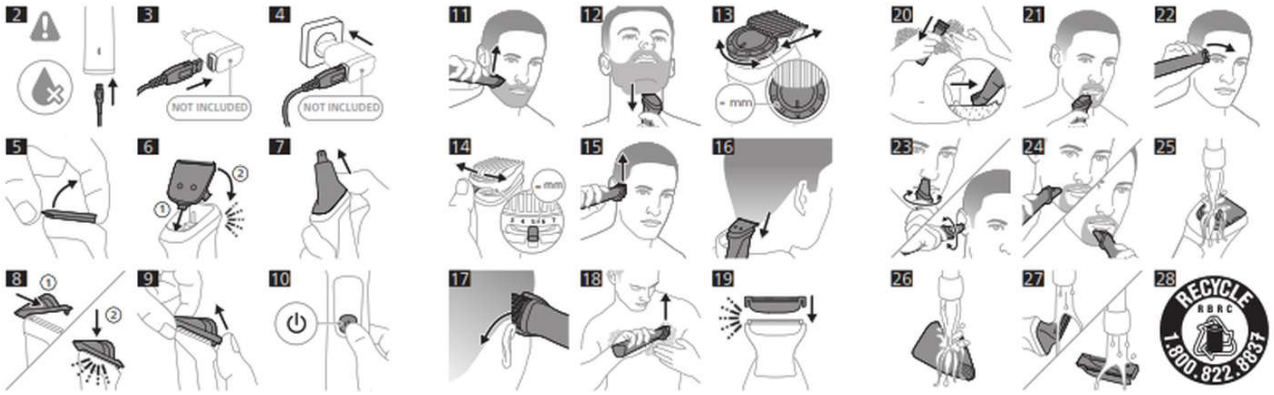
- Charging or using the product at temperatures below 40 °F / 4.5 °C or higher than 95 °F / 35 °C adversely affects the lifespan of the battery.

- If the product is subjected to a major change in temperature, pressure or humidity, let the product acclimatize for 30 minutes before use.

Charging with USB power source

Charge the product before first use and when the battery status indicator shows that the battery is almost empty. When the product has charged for 3 hours, it has a cordless operating time of up to 6 hours.

Warning: Keep the USB cable and the USB power source dry.



1. Make sure the product is switched off.
2. Insert the small plug of the USB cable into the socket in the bottom of the product (Fig. 2).
3. Insert the USB plug into the USB power source (not included) (Fig. 3).

4 Insert the USB power source into the power outlet (Fig. 4).

5 After charging, pull the small plug out of the product and remove the USB power source from the power outlet.

Quick charge

After approx. 5 minutes of charging, the product contains enough power for one cordless trimming session.

Battery status indications

Battery status	Indicator mode
Almost empty	Solid orange light
Charging	Flashing white light
Fully charged	Solid white light

Note: Approx. 30 minutes after the battery is fully charged, the battery status indicator switches off automatically.

Using the product

Trimming tips

- When trimming for the first time, start by using the guard with the maximum trimming length setting to familiarize yourself with the product.

- Since all hairs do not grow in the same direction, you may want to try different trimming directions (i.e. upwards, downwards, or across). Practice is best for optimum results.

- Always make smooth and gentle movements and be sure the surface of the guard always stays in contact with your skin.

- For best results, use the product on clean, dry hair, as wet hair tends to stick to the body.

- When too many hairs have accumulated on the product, remove the hairs before and/or during use, for best trimming results.

Detaching and attaching cutting elements

1 To detach a cutting element, place your finger near the teeth of the cutting element and push gently upwards until the cutting element is released from the handle (Fig. 5).

2 To attach a cutting element, insert the plastic notch at the back of the cutting element into the guiding slot in the handle and gently press the teeth of the cutting element downwards until they click into place (Fig. 6).

Detaching the precision shaver and nose and ear hair trimmer

1 Place your finger on the recess at the back of the attachment and push the attachment off the handle (Fig. 7). Use your other hand to prevent the attachment from falling on the floor.

Attaching and detaching guards

1 To attach any type of guard onto a cutting element, slide the front part of the guard onto the teeth and press the projection at the back of the guard downwards until it clicks into place (Fig. 8).

2 To detach any type of guard from the cutting element, carefully push its back part off the product and then slide it off the cutting element (Fig. 9).

Guard colours

The guards provided with the product have different colours depending on their intended use. Select the type of guard suitable for the part of the body that you want to trim.

Guard colour	Intended use	Cutting element.
Black	Beard and scalp hair	Full-size hair trimmer
Medium grey	Scalp hair	Extra-wide hair trimmer
Light Gray	Body; eyebrows	Full-size hair trimmer

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Switching the product on and off

Press the on/off button once to switch the product on or off.

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Attachments for use on beard

Always comb your beard or moustache with a fine comb before you start trimming.

Full-size hair trimmer

Use the full-size hair trimmer without a guard to trim hair close to the skin (to a length of 1/32 inch. / 0.5 mm) or to create clean lines around your beard, neck and sideburns.

1 To trim hair close to the skin, place the flat side of the cutting element against your skin and make strokes against the direction of hair growth (Fig. 11).

2 For contouring, hold the cutting element perpendicular to the skin and move it upwards or downwards with gentle pressure (Fig. 12).

Attachments for use on beard and head

Precision trimming guard

Attach the black precision trimming guard to the full-size hair trimmer to trim your beard or hair to a short length ranging from 1/25 in. to 1/8 in. (1 mm – 3 mm) (see 'Attaching and detaching guards').

1 Attach the precision trimming guard to the full-size hair trimmer.

2 Scroll the wheel on the guard to set the length (Fig. 13). The numbers on the guard relate to the number of millimetres of hair length that will remain after trimming.

3 To trim in the most effective way, move the guard against the direction of hair growth (Fig. 11). Make sure the surface of the guard always stays in contact with the skin.

Adjustable beard and hair guards

Attach a black adjustable beard and hair guard to the full-size hair trimmer to trim your beard or hair evenly to the desired length (see 'Attaching and detaching guards'). The product comes with 1 (MG9500, MG9510) or 3 (MG9520) adjustable beard and hair guards. The hair length settings are indicated on the guards. The settings correspond to the remaining hair length after trimming.

Guard	inch	mm
Adjustable guard	1/8 in. –9/32 in.	3 mm – 7 mm
Adjustable guard (MG9520)	3/8 in. – 1/2 in.	9 mm – 13 mm
Adjustable guard (MG9520)	5/8 in. –13/16 in.	16 mm – 20 mm

1 Attach the adjustable guard to the full-size hair trimmer.

2 Use the slide switch on the guard to adjust the length (Fig. 14). The numbers on the guard relate to the number of millimetres of hair length that will remain after trimming.

3 To trim in the most effective way, move the guard against the direction of hair growth (Fig. 11). Make sure the surface of the guard always stays in contact with the skin.

Attachments for use on head

Always comb your hair before you start trimming.

For best results, use the product on clean, dry hair.

Extra-wide hair trimmer

Use the extra-wide hair trimmer without a guard to trim the hair on your head very close to the skin (1/32 in. / 0.5 mm) or to contour the neckline and area around the ears.

1 To contour the hairline around the ears, comb the hair ends over the ears.

2 Tilt the product in such a way that only one edge of the cutter teeth touches the hair ends when you shape the contours around the ears.

3 To contour the nape of the neck or sideburns, turn the product and make downward strokes (Fig. 16).

4 Move the product slowly and smoothly following the natural hairline.

Hair guards

Attach a dark grey hair guard to the extra - wide hair trimmer to evenly trim the hairs on your head (see ‘Attaching and detaching guards’). The product comes with four (MG9500)

or five (MG9510, MG9520) hair guards. The numbers on the guards relate to the number of millimetres of hair length that will remain after trimming.

Guard	inch	mm
Hair guard (MG9510, MG9520)	1/16 in.	2 mm
Hair guard	5/32 in.	4 mm
Hair guard	3/8 in.	9 mm
Hair guard	15/32 in.	121 mm
Hair guard	21/323 in.	16 mm

1 Attach a hair guard to the extra-wide hair trimmer.

2 Move the trimmer slowly over the crown from different directions to achieve an even result. Make sure the surface of the guard always stays in contact with the skin.

3 Always move the trimmer against the direction of hair growth (Fig. 15). Press lightly.

4 Make overlapping passes over the head to ensure that all hair that should be cut has been cut.

5 Gently shake the hairs off the product in between strokes to prevent hairs from collecting between the cutting element and the guard.

Fading hair guards

Attach a dark grey fading hair guard to the extra-wide hair trimmer to create a fade line around the ears (see 'Attaching and detaching guards'). The product comes with two fading hair guards. Use both guards to trim hair around both ears. Choose a guard based on the preferred trimming direction of back to front or front to back.

Guard	inch	mm
Fading hair guards	5/32 in. – 3/8 in.	4 mm – 9 mm

1 Attach one fading hair guard to the extra wide hair trimmer to trim the hair around the

ear.

2 Place the trimmer on your hair close to the ear. Place the trimmer at the back or front of your ear, depending on the trimming direction you prefer.

Always make sure that the side of the guard with the short teeth is closest to your ear (Fig. 17).

3 Move the trimmer slowly around the ear, while holding it steady.

4 Repeat the movement several times around one ear to make sure that all the hair that should be cut has been cut to a fade. Then attach the other fading hair guard to trim the hair around the other ear.

5 Gently shake the hairs off the product in between strokes to prevent hairs from collecting between the cutting element and the guard.

Attachments for use on body

- Always use a body guard when you trim sensitive areas.

Body guards

Attach a light grey body guard to the full-size hair trimmer to trim hairs below the neckline (see 'Attaching and detaching guards'). The product comes with 2 body guards. The numbers on the guards relate to the number of millimetres of hair length that will remain after trimming.

Guard	inch	mm
Body guard	1/8 in.	3mm
Body guard	3/16 in.	5mm

1 Attach a body guard to the full-size hair trimmer (see ‘Attaching and detaching guards’).

2 To trim in the most effective way, stretch the skin with your free hand and move the guard against the direction of hair growth (Fig. 18). Make sure the surface of the guard always stays in contact with the skin.

Body groomer

Use the body groomer to shave hair below the

neckline such as your underarms and chest.

Only use the body groomer with the skin protector.

1 Attach the body groomer to the product.

2 Attach the skin protector to the body groomer (Fig. 19).

3 To shave in the most effective way, stretch the skin with your free hand and move the groomer against the direction of hair growth (Fig. 20). Make sure the surface of the groomer always stays in full contact with the skin.

Precision attachments for use on face

Precision trimmer

Use the precision trimmer to create fine lines and contours around your facial style close to the skin, to a length of 1/32 in. (0.5mm).

1 Hold the precision trimming head perpendicular to the skin and move the trimming head upwards or downwards with gentle pressure (Fig. 21).

Eyebrow guard

Attach the light grey eyebrow guard to the full-size hair trimmer to tidy up eyebrows or trim sideburns to a length of 1/4 in. (6 mm) (see ‘Attaching and detaching guards’).

1 Comb your eyebrows in the direction of hair growth.

2 Slowly move the trimmer against the hair growth direction. Press lightly and make sure that the surface of the guard always stays in contact with the skin (Fig. 22).

Nose and ear hair trimmer.

Use the nose and ear hair trimmer to trim your nose and/or ear hair.

- Make sure nasal passages are clean. Make sure outer ear channels are clean and free from wax.

- Do not insert the cutting element too deep into your nostrils or ear channels (max. 3/16 in. / 5 mm).

- When trimming both nose and ear hair, make firm, rotary movements to ensure that the cutting element reaches all the hairs.

- Clean the nose and ear hair trimmer after each use (see ‘Cleaning the nose and ear hair trimmer’).

Note: The nose and ear hair trimmer is not designed to clean-shave your nostrils or ear channels, but to cut the hairs to a shorter length. Nose and ear hairs have important protective functions and should not be fully removed.

Trimming nose hair

1 Gently insert the cutting element into one of the nostrils. Move the tip in and out of the nostril in a firm, rotary motion to cut the hairs to a shorter length (Fig. 23).

Trimming ear hair

1 Slowly move the cutting element along the outer ear to trim hairs that stick out beyond the rim.

2 Gently insert the cutting element into the outer ear channel. Move the tip in and out of the outer ear channel in a firm, rotary motion to cut the hairs to a shorter length (Fig. 23).

Precision shaver

Use the precision shaver after trimming to shave unwanted hairs on cheeks, chin and along the beard with precision. Make sure to pre-trim your beard first, with the full-size hair trimmer without guard, to obtain the best result.

Use the precision shaver to remove remaining hairs and for detailing your beard style. The precision shaver is not suitable for a full-face shave.

1 Gently press the precision shaver onto the skin and shave along contoured edges to remove any unwanted hairs (Fig. 24).

Cleaning

After every use: cleaning under the tap 1 Make sure that the product is switched off and that the USB power source has been removed from the power outlet and from the product.

2 Remove any guard (see ‘Attaching and detaching guards’) and cutting element (see ‘Detaching and attaching cutting elements’) from the product.

3 Rinse the hair chamber under running tap water (Fig. 25).

4 Clean the cutting element and guard under running tap water.

5 Carefully shake off excess water and let all parts air-dry completely.

Thorough cleaning

1 Make sure that the product is switched off and that the USB power source has been removed from the power outlet and from the product.

2 Clean the handle under the tap or wipe the handle clean with a dry or moist cloth.

3 Remove any guard (see ‘Attaching and detaching guards’) or cutting element (see ‘Detaching and attaching cutting elements’) from the product.

4 Remove any hairs that have accumulated in the hair chamber with the cleaning brush supplied.

5 Remove any hairs that have accumulated in the cutting elements and/or guards with the cleaning brush supplied.

6 Rinse the cutting elements and guards under running tap water.

7 Carefully shake off excess water and let all parts air-dry completely.

Cleaning the nose and ear hair trimmer Clean the nose and ear hair trimmer immediately after use and when a lot of hair or dirt has accumulated on the cutting element.

1 Rinse the nose and ear hair trimmer head under running tap water.

2 Switch on the product and rinse the cutting element once more to remove any remaining hairs. Then switch off the product again.

For a thorough clean, detach the nose and ear hair trimmer head from the product and immerse it in a bowl with warm water for a few minutes to soak and soften the debris. Reattach the nose and ear trimmer head and turn on the product to rinse off stubborn hair/debris.

3 Carefully shake off excess water and let all parts air-dry completely.

Cleaning the precision shaver

1 Hold the precision shaver at the grooves on each side and pull the top part off the bottom part.

2 Blow and/or shake out any hair that has accumulated inside the precision shaver.

3 Clean the top part of the precision shaver under running tap water (Fig. 26).

4 Carefully shake off excess water and let all parts air-dry completely.

5 Reattach the top part onto the bottom part of the precision shaver.

Cleaning the body groomer

6 Remove the skin protector by pulling it upwards off the groomer.

7 Clean the skin protector and body groomer under running tap water (Fig. 27).

8 Carefully shake off excess water and let both parts air-dry completely.

9 Reattach the skin protector onto the body groomer (Fig. 19).

Storage

Do not place or store the product where it can fall or be pulled into a tub or sink, water or other liquid.

- Make sure that the product is switched off and that the USB power source has been removed from the power outlet and from the product.

- Do not wrap the USB cable around the product when storing.

- Store the product, the USB power source and all the accessories in the pouch supplied. Place the pouch in a safe, dry location, where it will not be crushed, banged, or subject to damage.

- Make sure that the product and the accessories are dry before you store them in the pouch.

Assistance

For assistance, visit our website:

www.philips.com/support or call toll free 1-800-243-3050.

Disposal

- This product contains a rechargeable lithium-ion battery which must be disposed of properly.

- Contact your local town or city officials for battery disposal information. You can also call 1-800-822-8837 or visit www.call2recycle.org for battery drop-off locations (Fig. 28).

- For assistance, visit our website www.philips.com/support or call 1-800243-3050 toll free.

- Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. For recycling information, please contact your local waste management facilities or visit www.recycle.philips.com.

Full Eight-Year Warranty

Philips North America LLC warrants this new product (except cutters and guards) against defects in materials or workmanship for a period of eight years from the date of purchase and agrees to repair or replace any defective product without charge.

IMPORTANT: This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product or loss of parts or subjecting the product to any but the specified voltage or batteries.*

NO RESPONSIBILITY IS ASSUMED FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

In order to obtain warranty service, simply go to www.philips.com/support for assistance.

It is suggested that for your protection you return shipments of product by insured mail, insurance prepaid. Damage occurring during shipment is not covered by this warranty.

NOTE: No other warranty, written or oral, is authorized by Philips Personal Health, a division of Philips North America LLC.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion and limitations may not apply to you.

*Read enclosed instructions carefully.

45-DAY MONEY-BACK GUARANTEE

If you are not fully satisfied with your product, send the product back and we'll refund you the full purchase price.

The product must be shipped prepaid by insured mail, insurance prepaid, have the original sales receipt, indicating purchase price and date of purchase, and the moneyback guarantee return authorization form enclosed.

We cannot be responsible for lost mail.

The product must be postmarked no later than 45 days after the date of purchase. Philips reserves the right to verify the purchase price of the product and limit refunds not to exceed suggested retail price.

To obtain the money-back guarantee service, please go to www.PhilipsMoneyBack.com and follow the simple 3-step process.

Delivery of refund check will occur 6 –8 weeks after receipt of returned product.